

INNformation

Reservations

Reservations may be made from 9:00AM to 8:00PM Eastern Time, seven days a week by calling us toll-free at (888) 362-4441, or you may fax your request to us at (508) 362-4401. You may also may reservations online at our website, www.hpinn.com.

Check-in and Check-out

Guests may check-in any time between 3:00PM and 6:00PM, however special arrangements can be made for late arrivals. Sadly, on your check-out day we must say goodbye to you by 11:00AM.

Minimum Stay

We require a minimum stay of 2 nights on weekends and during our summer season, and 3 nights during some holiday periods.

Last Minute Availability

Occasionally, a last-minute, one-night stay is possible. When this happens we offer a special *Last Minute Meal Deal*. See our Specials and Packages page on our web site for more information.

Deposits and Payments

A deposit of one night's stay is required to confirm your reservation, with the balance due upon departure. We accept cash (with proper ID), personal checks, travelers checks or American Express, Discover, MasterCard or Visa credit cards as forms of payment.

Cancellations / Re-bookings

A 14-day notice of cancellation is required for a refund of your deposit, minus a \$25 cancellation fee. Cancellations must be made via telephone directly with the innkeepers, as e-mail and voice mail can be unreliable. Early departure or last-minute (less than 14 days) cancellations are subject to the full room charges of your original reservation unless we are able to rebook the room for the entire period. Deposits made with gift certificates are subject to the same cancellation policy.

Some Additional Information for Our Guests

- We welcome children ages twelve and older.
- The High Pointe Inn is a non-smoking property. However, smoking is permitted outside in designated areas only.
- Although Casey, our Yellow Lab, is in residence (restricted to our private living quarters) we regret that we cannot accept pets. However, we can recommend a nearby kennel.
- The Moonglow room can accommodate a third person or child over 12 for an additional \$25 per night.
- We are proud members of the Professional Association of Innkeepers International (PAII), the Cape Cod Chamber of Commerce, and the Bed and Breakfasts of Historic Cape Cod Bay Association.